

### Office of the West Seneca Town Supervisor Hon. Gary A. Dickson

#### Memorandum

To:

Honorable Town Board

From:

Gary Dickson, Town Supervisor

Date:

July 21, 2021

Subject:

Copiers/Printers

#### Dear Colleagues,

The company that provides and services most of our printers, WNY Imaging, has advised that several of our printer/copiers are ten years old and the manufacturer no longer makes parts. We have gotten good value from them, but they are close to the end of the service life. WNY Imaging interviewed the relevant department heads and identified the following replacement copiers that are part of NYS contract PM68141.

DEPARTMENT	STATE CONTRACT PRICE	
Finance	\$2,690.38	
Senior Center	\$3,774.58	
Recreation	\$4,128.78	
Courts	\$664.64	
Police	\$3,299.56	
Clerk #1	\$8,098.00	
Clerk #2	\$536.64	
Clerk #3	\$535.08	
Clerk #4	\$535.08	
TOTAL	\$24,262.74	

Five-year leases are also available, but their total cost over five years exceeds the purchased price by 15-20% and we expect to keep the printers for more than five years.

In addition to the NYS contract purchase prices, the monthly service charges for these copiers/printers, which pays for maintenance and toner, will be \$322 a month instead of the current monthly service charge of \$423, for an annual savings of \$1,212.

Funds are available per the budget amendment.



1. Contract Number	2. Group Number	3. Umbrella Contract	4. Date of Approval	
PM68141	73600	Copiers & Printing Equipment	July 26, 2021	
5. Administered by		6. Proposed to		
WNY Imaging Systems, Inc.		Town of West Seneca		
411 Maryvale Drive		1250 Union Road		
Buffalo, NY 14225		West Seneca, NY 14224	8	

The attached proposal is approved by:

Signature	X
Name	Gary A. Dickson
Title	Supervisor, Town of West Seneca

Prepared by
Kara Rennie-Caldiero
Major Account Manager

Presented on July 15, 2021



411 Maryvale Drive Buffalo, NY 14225 (716) 633-1883

The contents of this proposal include confidential, trade-secret information this is intended solely for the use of the company listed above. The contents may not be reproduced without full specific, written permission from WNY Imaging Systems, Inc.

At WNY Imaging Systems we treat our relationships with our customers as a partnership. We know how important it is to have an efficient running office which is why we have a dedicated team that is known for providing the highest quality of service in WNY.

#### **Mission Statement**

To establish ourselves as a pillar of the Western New York business community by providing our customers with the highest quality of Document Imaging Solutions while adhering to our core values.



Our core values make us the best FIT for your business!

We are FLEXIBLE

We have INTEGRITY

We are **TOTALLY Committed to You!** 

# WNY Imaging Systems, Inc. Performance Guarantees

#### 5 Year Total Satisfaction Guarantee

 WNY Imaging will fix or replace your copier with a like or better model within the five years of your active, and continuously maintained service agreement

#### 15 Minute Response Time

- 15-minute confirmation of technical support
- 15-minute acknowledgement of parts availability
- 15-minute response to when a technician is anticipated to arrive

#### Technician Arrives in an Average of Two Hours

- One month of free maintenance-equivalent to contract allowance if WNY Imaging misses a maximum response time four hours when the copier is down
- Applies to all MFP Digital Equipment under WNY Imaging Maintenance Agreements

#### Maintenance Agreement Contracts Tailored to Your Needs

- Toner, rollers, drums, and parts are all included in the maintenance plan
- Flexibility to cancel within 30 days at any time, for any reason

#### Constant Support from your Account Executive and Customer Service Team

- Monthly, quarterly, or bi-annual reviews with your Account Executive ensures that the lines of communication stay open, and that the equipment provided continues to meet your needs
- No 1-800 numbers puts you in touch with a customer service representative to assist you the moment you call in

#### 36 Month Lease Upgrade Policy

- Customer can upgrade to the latest technology of equal or higher capabilities through WNY Imaging Systems at any time
- Protection from potential obsolescence

#### Free loaner if Copier is Down for More than 24 hours

· We keep you up and running, even if we aren't able to immediately resolve your issue

#### Equipment Delivery, Installation, and Training Included

- · Free product training for as long as you are under a WNY Imaging Maintenance Agreement
- Copier moves and additional IT work after the first 30 days is quoted out as billable work

NOTE: All warrantees described above are guaranteed to all WNY Imaging Systems customers who purchase directly from WNY Imaging Systems, or utilize WNY Imaging Systems leasing company subsidiaries

# Top Three Reasons to Partner with WNY Imaging Systems, Inc.

#### 1. We are local

Everything you need, from service, sales, and support is handled at our company's office at 411 Maryvale Drive in Buffalo, NY

# 2. Our goal is not to be the largest digital office equipment provider in Western New York. Our goal is to be the best at what we do.

All companies will make mistakes, but at WNY Imaging Systems, we not only acknowledge the error, but we work on adjusting ourselves so we can prevent that mishap from taking place again.

# 3. All quotes and proposals are custom made, and uniquely tailored to fit each company's needs.

You will work with a dedicated solutions specialist from WNY Imaging Systems who is trained to propose the perfect application for your offices' paper based workflow.









### Benefits to the Kyocera Product Line

#### Email - to - Print

- + Complimentary remote printing function of all MFPs and Printers.
- + Ideally suited for remote and field-based employees.
- + Easy to implement and deploy. Simply compose an email, attach your PDF, TIFF or JPEG, and click "send."
- + Body of email can print as cover page.

#### **KX Driver**

- + Single unified print driver for all Kyocera devices.
- + Graphical user interface provides simple job configuration.
- + Job Profiles allow common jobs to reproduced rapidly without long, complex configuration each run.
- + Includes PostScript Emulation and PDF creation features at no additional expense.

#### **Color Optimizer**

- + Complimentary plug-in for KX Driver.
- + Simple color matching tool for creating optimal output.
- + Reduces the dependency on expensive third-party solutions for basic color adjustments.
- + Users may define up to thirty color alternations within the plug-in.

#### **Kyocera Fleet Services (KFS)**

- + Extension of service department for real-time device diagnostics and alerts, reducing on-site service visits.
- + No middleware (i.e. agent) required to be installed in customer environment. Devices report directly to KFS Server over secure, encrypted channel.
- + Ability to perform scheduled, remote firmware updates.
- + Collects all meter and toner data then automatically reports data back to dealership.

#### **ECO footPRINT Toner Recycling Program**

- + Boxes are available upon request and come pre-labeled with a return shipping sticker.
- + Customer fills box with empty & waste toner containers until full then seals and sends.
- + 100% of contents are recycled, no contents go to landfill.
- + Customer facing brochure included in miscellaneous items area.

#### **Kyocera Mobile Print**

- + Complimentary application for iOS and Android (Includes NFC support) allowing wireless connectivity to devices on the local area network.
- + Allows printing of documents and photos stored on your device.
- + Scan documents and save them to your device or Dropbox, Evernote or Microsoft OneDrive.
- + Supports full functionality of device including staple, hole-punch, booklet capabilities, user login, job accounting, private print and more!
- + More information can be found here: http://www.kyoceradocumentsolutions.com/support/mobileprint

#### Kyocera MyPanel

- + Complimentary application for iOS and Android (Includes NFC support) allowing wireless connectivity to devices on the local area network.
- + Users can operate MFP without necessity of touching operation panel.
- + Configure Copy, Send and Fax functions utilizing both MFP and mobile device address books.
- + Store, Send & Print utilizing Custom Boxes.
- + Common jobs & settings may be stored as workflows for simple execution in the future.
- More information can be found here:
   https://www.kyoceradocumentsolutions.com/support/mypanel/index\_en.html



#### **Finance Department**

**Current Equipment** Kyocera TASKalfa 300i Average Monthly Volume ~3,500 prints per month

Proposed Model Kyocera TASKalfa 3212i

#### Kyocera TASKalfa 3212i: Monochrome Multifunction Copier

**Pricing Options\*** 

60-Month FMV Lease

\$64.00 per month

Purchase Price

\$2,690.38

#### **Equipment Specifications**

- Print speed of 32 pages per minute monochrome printing
- Network print, copy, and color scan functionality
- Color scan to file Desktop & scan to email
- 270 sheet dual scan document processor one pass scanning
- Scan speed: Simplex: 80 ipm / Duplex: 160 ipm
- · Stackless duplexing and collating
- (2) 500 sheet paper trays
- (1) 150 sheet bypass tray
- Paper size range: 5.5" x 8.5" 11" x 17"
- 9" tablet-like color touch screen, plus hard key numeric keypad
- Floor standing model with cabinet drawer base
- Dimensions: 23" W x 27" D x 32" H

#### Maintenance Agreement

- \$26.00 per month
- Covers up to 3,500 prints at .0075 per excess print
- Includes all service calls, parts, scans, and toner

\*Pricing based upon NYS Contract Number PM68141





#### **Senior Center**

**Current Equipment** Kyocera TASKalfa 300i

Average Monthly Volume ~2,000 prints per month

Proposed Model Kyocera TASKalfa 408ci

#### Kyocera TASKalfa 408ci: Color Multifunction Copier

**Pricing Options\*** 

60-Month FMV Lease

\$74.00 per month

Purchase Price

\$3,774.58

#### **Equipment Specifications**

- Print speed of 52 pages per minute color and monochrome printing
- Network print, copy, color scan, and fax functionality
- Color scan to file Desktop & scan to email
- 100 sheet dual scan document processor one pass scanning
- Scan speed: Simplex: 60 ipm / Duplex: 120 ipm
- · Stackless duplexing and collating
- (2) 500 sheet paper trays
- (1) 100 sheet bypass tray
- Paper size range: 5.5" x 8.5" 8.5" x 14"
- 7" tablet-like color touch screen control panel
- Floor standing model with cabinet drawer base
- Dimensions: 22" W x 22" D x 29" H

- \$27.00 per month
- Covers up to 2,000 BW prints at .007 per excess print
- Covers up to 250 color prints at .05 per excess print
- Includes all service calls, parts, scans, and toner



<sup>\*</sup>Pricing based upon NYS Contract Number PM68141



#### **Recreation Center**

**Current Equipment** Kyocera TASKalfa 300i Average Monthly Volume ~3,500 prints per month

**Proposed Model** Kyocera TASKalfa 3212i

#### Kyocera TASKalfa 3212i: Monochrome Multifunction Copier

**Pricing Options\*** 

60-Month FMV Lease

\$81.00 per month

**Purchase Price** 

\$4,128.78

#### **Equipment Specifications**

- Print speed of 32 pages per minute monochrome printing
- Network print, copy, color scan, and fax functionality
- Color scan to file Desktop & scan to email
- 270 sheet dual scan document processor one pass scanning
- Scan speed: Simplex: 80 ipm / Duplex: 160 ipm
- Stackless duplexing and collating
- (2) 500 sheet paper trays
- (1) 150 sheet bypass tray
- Paper size range: 5.5" x 8.5" 11" x 17"
- External finisher with stapling and 2/3 hole punch capabilities
- 9" tablet-like color touch screen, plus hard key numeric keypad
- Floor standing model with cabinet drawer base
- Dimensions: 23" W x 27" D x 32" H

- \$26.00 per month
- Covers up to 3,500 prints at .0075 per excess print
- Includes all service calls, parts, scans, and toner



<sup>\*</sup>Pricing based upon NYS Contract Number PM68141



Courtroom

**Current Equipment** Kyocera TASKalfa 300i Average Monthly Volume <100 prints per month

**Proposed Model** Kyocera M2540dw

Kyocera M2540dw: Monochrome Multifunction Copier

Pricing\*

Purchase Price

\$664.64

#### **Equipment Specifications**

- Print speed of 42 pages per minute monochrome printing
- Network print, copy, and color scan functionality
- Color scan to file Desktop & scan to email
- 50 sheet dual scan document processor
- Scan speed: Simplex: 40 ipm / Duplex: 32 ipm
- · Stackless duplexing and collating
- (1) 250 sheet paper trays
- (1) 100 sheet bypass tray
- Paper size range: 5.5" x 8.5" 8.5" x 14""
- 5 line LCD with hard key control panel
- Desktop model with 25" cabinet base included
- Dimensions: 19" W x 16" D x 17" H

#### Maintenance Agreement

- \$28.00 per month
- Covers up to 2,000 prints at .014 per excess print
- Includes all service calls, parts, scans, and toner

\*Pricing based upon NYS Contract Number PM68141





#### Police Department, Mailbox Wall

**Current Equipment** Kyocera TASKalfa 300i Average Monthly Volume ~5,000 prints per month

Proposed Model Kyocera TASKalfa 4003i

#### Kyocera TASKalfa 4003i: Monochrome Multifunction Copier

**Pricing Options\*** 

60-Month FMV Lease

\$65.00 per month

Purchase Price

\$3,299.56

#### **Equipment Specifications**

- Print speed of 40 pages per minute monochrome printing
- Network print, copy, and color scan functionality
- Color scan to file Desktop & scan to email
- 270 sheet dual scan document processor one pass scanning
- Scan speed: Simplex: 100 ipm / Duplex: 180 ipm
- Stackless duplexing and collating
- (2) 500 sheet paper trays
- (1) 150 sheet bypass tray
- Paper size range: 5.5" x 8.5" 11" x 17"
- 10.1" tablet-like color touch screen control panel
- Dimensions: 24" W x 26" D x 45" H

- \$36.00 per month
- Covers up to 3,500 prints at .0072 per excess print
- Includes all service calls, parts, scans, and toner



<sup>\*</sup>Pricing based upon NYS Contract Number PM68141



#### **Town Clerk**

**Current Equipment** Kyocera TASKalfa 4550ci Average Monthly Volume ~3,000 BW prints per month ~2,000 color prints per month Proposed Model Kyocera TASKalfa 5053ci

#### Kyocera TASKalfa 5053ci: Color Multifunction Copier

**Pricing Options\*** 

60-Month FMV Lease

\$138.00 per month

Purchase Price

\$7,094.00

#### **Equipment Specifications**

- Print speed of 50 pages per minute color and monochrome printing
- Network print, copy, color scan, and fax functionality
- Color scan to file Desktop & scan to email
- 270 sheet dual scan document processor one pass scanning
- Scan speed: Simplex: 100 ipm / Duplex: 180 ipm
- Stackless duplexing and collating
- (2) 500 sheet paper trays
- (2) 1,500 sheet paper trays
- (1) 150 sheet bypass tray
- Paper size range: 5.5" x 8.5" 11" x 17"
- External finisher with stapling capabilities
- 10.1" tablet-like color touch screen control panel
- Dimensions: 44" W x 26" D x 45" H
- Optional Booklet Folding & Trifolding Attachment: +\$20.00/ month or +\$1,004.00

- \$113.00 per month
- Covers up to 3,000 BW prints at .0078 per excess print
- Covers up to 2,000 color prints at .045 per excess print
- Includes all service calls, parts, scans, and toner



<sup>\*</sup>Pricing based upon NYS Contract Number PM68141



#### Town Clerk - Printers

**Current Equipment** 

Kyocera FS-1035 (Receipt Printer)

Kyocera P2135dn (Amy's Printer)

Kyocera P2135dn (Marriage License Printer)

Average Monthly Volume

~1,500 prints per month

~315 prints per month

~650 prints per month

Proposed Model Kyocera M2540dw Kyocera P3150dn Kyocera P3150dn

#### **Receipt Printer**

Kyocera M2540dw: Monochrome Multifunction Copier

Purchase Price\*

\$536.64

#### Maintenance Agreement

- \$28.00 per month
- Covers up to 2,000 prints at .014 per excess print
- Includes all service calls, parts, scans, and toner



#### **Amy's Printer**

Kyocera P3150dn: Monochrome Desktop Printer

Purchase Price\*

\$535.08

#### Maintenance Agreement

- \$19.00 per month
- Covers up to 2,000 prints at .009 per excess print
- Includes all service calls, parts, scans, and toner



#### **Marriage License Printer**

Kyocera P3150dn: Monochrome Desktop Printer

Purchase Price\*

\$535.08

- \$19.00 per month
- Covers up to 2,000 prints at .009 per excess print
- Includes all service calls, parts, scans, and toner

<sup>\*</sup>Pricing based upon NYS Contract Number PM68141



